

Oracle Fusion Middleware Run

A Single Managed Service for Fusion Middleware

As one of the world's premier outsourcing services providers, Capgemini has created a dedicated solution for the support, maintenance and ongoing development of Oracle Fusion Middleware solutions. Building on Capgemini's long history of supporting both Oracle database solutions and Java platforms, this solution delivers a capacity-oriented model for both pricing and provisioning, which enables applications to "flex" according to the demand. Forming a part of Capgemini's full lifecycle "CxO Fusion Experience" offer, Oracle Fusion Middleware Run provides an outsourced solution that enables organizations to deliver SOA and Middleware applications to their customers with a business-centered Service Level Agreement.

Capgemini's tiered model covers the entire Fusion Middleware ecosystem—from capacity-based infrastructure to a full managed service for Oracle Fusion Middleware applications.

The solution

Building on Capgemini's industry leading Service-Oriented Infrastructure – Delivered (SOI-D) solution, we are able to provide customers with a dynamically provisioned virtual solution to hosting. This solution delivers the performance required of demanding applications and enables applications to flex their capacity as required.

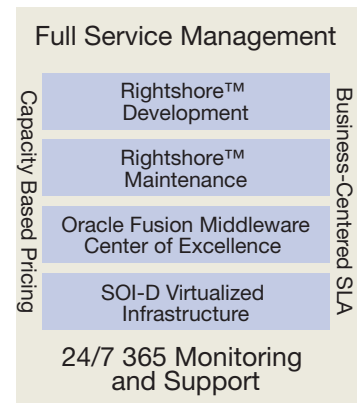


Deployment and configuration of Oracle Fusion Middleware is optimized and delivered by our Center of Excellence network across the globe, including a dedicated platform configuration team based in India. This provides the assurance of a highly qualified team that carries rich experience in deploying and configuring a large number of applications. Using Capgemini's "Know How" solution, our team ensures that customers have an optimal solution for their needs by continually recording problems and solutions, and enabling them to be solved much earlier in the resolution process.

Virtual Infrastructure— Real benefits

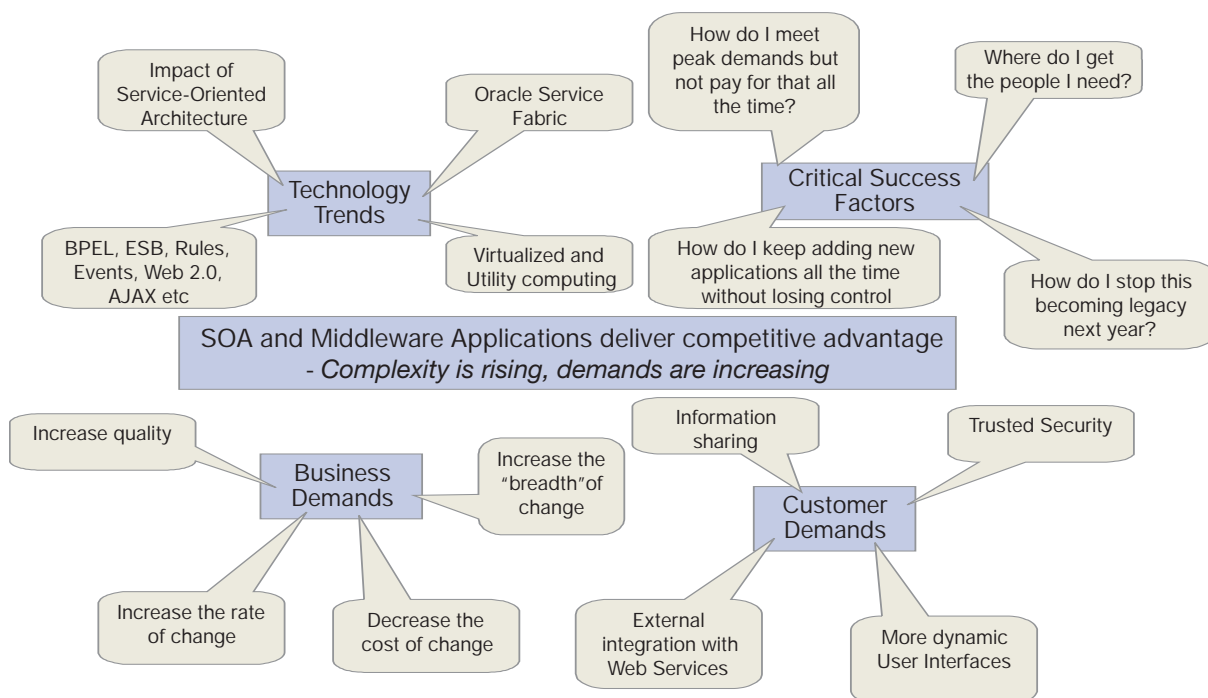
Capgemini's Service-Oriented Infrastructure – Delivered solution uses the latest BladeCenter hardware and virtualization software to provide a virtual data center solution. This enables more dynamic scaling of applications with faster provisioning and de-provisioning, and advanced facilities such as check-pointing and rollback of server instances to enable smoother and more assured upgrades. By providing a virtual network environment, existing solutions can be easily transitioned by simply replicating the current hardware environment within the virtual servers. This reduces transition risks and helps existing systems move quickly to more capacity-based pricing models.

Figure 2: Service-Oriented Infrastructure – Delivered



Virtual infrastructures also make failover and recovery simpler and help ensure that applications can quickly take advantage of new hardware evolutions, without requiring any downtime in the application.

Figure 1: Typical challenges

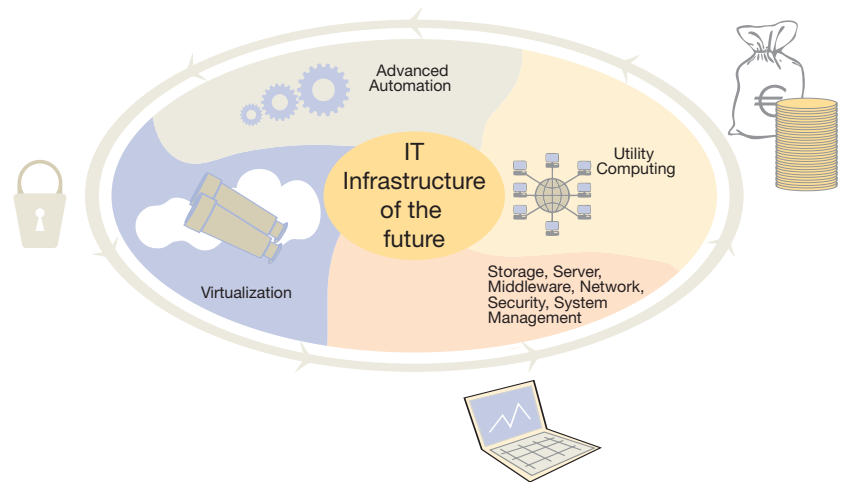


Oracle Excellence

Capgemini is known for its collaborative business experience. Rather than telling our clients what to do, we view our role as a collaborative coach. Our Oracle practice is no different. Capgemini has over 5,225 Oracle trained resources experienced in various Oracle technologies such as E-Business Suite, PeopleSoft, JDE, Siebel, G-log, i-flex, and Oracle database and middleware. Our experience spans the globe throughout the Americas, Europe, Asia Pac, etc. and covers all major sectors and industries. Our strong partnership with Oracle—Capgemini is an Oracle Certified Advantage Partner—began in 1991 with PeopleSoft. According to industry analysts, Capgemini is one of the “leaders” in implementing Oracle. One of our most prominent offerings is the CxO Fusion Experience in which we coach our clients and help carve out a customized roadmap to Fusion. Finally, Capgemini’s methodologies, accelerators, collaborative business experience and strong Rightshore™ approach set us apart and enable us to provide significant value to our clients.

Capgemini is also an active member in the Java Community Process, OASIS and OpenGroup standards bodies, helping develop future industry standards. This allows us to prepare and build our skills for the next generation of Oracle Middleware platforms months in advance, as we helped design the standards that will be incorporated into these future releases.

Figure 3: Virtual Infrastructure Model



Global support

Capgemini’s unique Rightshore™ solution for maintenance and development recognizes that in today’s global marketplace, there is no standard solution that fits all. A successful strategy is not as simple as moving everything to India, or keeping everything onshore. Capgemini’s solution is to work closely with you to determine the optimal mix of skills and strategies that will deliver the right solution for your needs. Rightshore™ looks at the demands on the application, its business criticality and compliance challenges to create the most business-effective solution for support. Rightshore™ teams are available across the globe and in our global delivery centers in Eastern Europe, India and China.

Managed Service for Oracle Fusion Middleware

Capgemini’s tiered solution is available in two models: As separate individual components or part of a full service management offering that provides the entire solution within a capacity-based pricing model that helps deliver a more predictable solution for your business. By offering virtualized infrastructure, Rightshore™ support and delivery backed by highly experienced Oracle experts, Capgemini’s Managed Service for Oracle Fusion Middleware delivers security and flexibility within a single support contract.

For more information on how Capgemini’s Managed Service for Oracle Fusion Middleware can transform your business, please contact us today.



About Capgemini and the Collaborative Business Experience

Capgemini, one of the world's foremost providers of Consulting, Technology and Outsourcing services, has a unique way of working with its clients, called the Collaborative Business Experience.

Backed by over three decades of industry and service experience, the Collaborative Business Experience is designed to help our clients achieve better, faster, more sustainable results through seamless access to our network of world-leading technology partners and

collaboration-focused methods and tools. Through commitment to mutual success and the achievement of tangible value, we help businesses implement growth strategies, leverage technology, and thrive through the power of collaboration.

Capgemini employs approximately 61,000 people worldwide and reported 2005 global revenues of 6,954 million euros.

More information about our services, offices and research is available at www.capgemini.com.

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